eccentex
HyperAutomation Cloud

DIGITIZE
SIMPLIFY
AUTOMATE

A CUSTOMER JOURNEY CENTRIC AI ASSISTED BUSINESS AUTOMATION ON A SINGLE PLATFORM
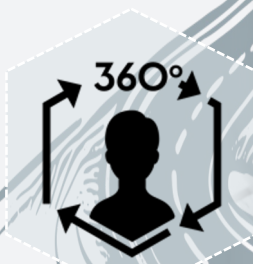
SELF SERVICE

Self-Service Management

Allow your customers to manage their accounts and access to all information they need

Learn more ▸

CALL CENTER

Customer 360° Unified Desktop

Enable your employees with a CCaaS integrated omnichannel desktop to engage their clients easily and effectively

Learn more ▸

BACKOFFICE

Dynamic Case Management

Manage all business processes and customer cases through a single business application

Learn more ▸

SUPPORT

Smart Knowledge Base

Allow your employees to capture, create, extend and share knowledge during professional work

Learn more ▸

LOYALTY

Document Workflows

Manage customer statuses, privileges & promotions through automated workflows

Learn more ▸

REPORTING

Business Intelligence

Automatically capture, analyze and process customer data to generate actionable insights

Learn more ▸

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